Terms and Conditions and availability

'La Favorita del Re'is a registered trademark

Terms & Conditions

The following terms & conditions pertaining to bookings and cancellations apply to guests who book directly via the B&B.

A completed booking CONSTITUTES AN OFFICIAL ACCEPTANCE by the guests of all terms & conditions, terms of payment and house rules.

Booking Conditions

A booking only becomes valid upon receipt of a transfer in the amount of 50% of the entire cost of your stay.

Guests who pay 100% of the cost of their stay at the time of booking enjoy an immediate 10%* discount on the total cost.

Cancellation Policy

(non-refundable)

In the event of a cancellation, the 50% deposit transferred at the time of booking will not be refunded.

*In the event of a cancellation, the sum amounting to the cost of the entire stay will not be refunded to the guest.

Other Conditions

At the time of booking, guests must provide:

- their given name(s) and surname
- telephone number
- contact email.

Payment Options: -Transfer - Cash

Timetable(availability at other times):

 Check-in
 12:00 noon -10:00 p.m.

 Check-out
 07:00 a.m. -10:00 a.m.

 Room tidied
 10:00 a.m. -12:00 noon

Breakfast:

from Monday to Saturday 07:00 a.m. -09:30 a.m. Sundays and public holidays 07:30 a.m. -10:30 a.m.

Included Services

Personalised breakfast
Daily housekeeping service
Complimentary toiletries
Safe
Kettle with a selection of teas
TV in your room
Free Wi-Fi throughout the building
Air conditioning
Relaxing outdoor area

Breakfast

Every day of your stay at La Favorita del Re, you can enjoy a delicious personalised breakfast that aims to cater to your needs featuring samples of sweet and savoury artisanal produce from Friuli, Sicily and Tuscany as well asclassic Italian breakfast. At the time of booking, you will therefore be asked to tell us your preferences by consulting our Breakfast Menu: we will do our best to accommodate your wishes.

Housekeeping Service

- We tidy your room and clean your bathroom daily.
- We exchange sheets and towels every other day, and for every new guest.

Complimentary Toiletries

For every single guest, comprising single-use shampoo, bubble bath, body lotion, beaker, toothbrush, bathroom slippers, bedroom slippers, complete set of towels. The set also includes toilet paper, tissues and sanitary disposal bags.

Additional Services

Not included in the room price.

Guests can find the corresponding costs in the lists provided in their room.

- 1) Laundry service
- 2) Shuttle service
- 3) Drinks in the minibar
- 4) <u>Upon request, persons staying at La Favorita del Re can invite their non-resident guests for breakfast. Please order from the Extra Breakfast Menu.</u>
- 5) Table set for you for breakfast; upon request the table decorations can be customised to the occasion (anniversary, birthday, promotion, announcement of a pregnancy, work meetings, etc.). The cost will be calculated on the basis of your specific requests.

House Rules

- Upon arriving at the premises, guests must present valid ID.
- The outstanding balance must be paid at check-in.
- For reasons of hygiene and due to the nature of the floors, guests are provided with single-use slippers upon arrival.
- The building is locked at midnight; consequently, guests can only return after this time if they have received prior authorisation – stamped and signed – from the management.
- In the event of damage and/or breakage to the property and/or objects and items contained therein, loss and/or breakage of the keys and/or of the gate remote, guests are obliged to pay the costs of repair, replacement, copying and anything elsethat may be necessary to restore the property to its prior condition, as well as the repair service and labour of the respective workman.
- It is prohibited to throw anything into the various drains or plugholes of the sanitary facilities.

- Due to the nature of the premises, it is not possible for children to stay at La Favorita del Re, with the exception of newborns.
- Four-legged friends are not permitted for reasons of hygiene and to protect valuable furniture, objects and floors.
- No smoking.
- To ensure that we all get along peacefully, we recommend:
 - a) keeping the volume of the TV to an acceptable level
 - b) not shouting and not creating any annoying noise at any time.

Bed & Breakfast: Availability

From 3 January	To 5 January
From 8 January	To 16 February
From 21 February	To 29 April
From 3 May	To 11 August
From 20 August	To 26 September
From 4 October	To 23 December